# 12th Annual Workshop for Transplant Financial Coordinators

**September 12th to September 14th, 2016**  
**Disney's Contemporary Resort**  
Lake Buena Vista, Florida

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**TFCs: Ensuring we provide accurate financial information to our patients and their families in a compassionate and tactful manner, while maximizing reimbursement for our transplant centers.**

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**Draft Agenda -- subject to change**

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**Registration Opens Sunday, September 11th – 5:00 pm to 7:00 pm**

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**Day 1: Monday, September 12th**

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<tr>
<td>7:00 am-5:00 pm</td>
<td><strong>REGISTRATION OPEN</strong></td>
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<tr>
<td>7:00 am-5:00 pm</td>
<td><strong>EXHIBIT AREA OPEN</strong></td>
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<tr>
<td>5:30 pm-6:30 pm</td>
<td><strong>BREAK</strong></td>
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<td>7:00 am-8:00 am</td>
<td><strong>BREAK</strong></td>
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**GENERAL SESSIONS**

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**~ please sit with your transplant specialty - signs on tables~**

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| 8:00 am-8:30 am | **Welcome**  
* When you wish upon a star……..WELCOME to Orlando!  
Debbie Mast, TFCA President, Financial/Data Manager,  
Solid Organ Transplant/MCS Program, Stanford Health Care, Palo Alto, CA |
| 8:30 am-9:30 am | **KEYNOTE ADDRESS: Organ Donation: The Gift of Life**  
Rikki Myers, Keynote Speaker for Organ Donation & Congenital Heart Defect Awareness: Mother of Pediatric Heart Transplant Recipient  
TransLife (Central Florida) |
| 9:30 am-9:45 am | **BREAK with EXHIBITORS**                                            |
| 9:45 am-10:45 am | **Advocacy**  
* Navigating Wonderland: Medicare Coverage and Reimbursement Policies  
Kathleen Lester, J.D., M.P.H., Principal, Lester Health Law PLLC, Washington, DC |
| 10:45 am-11:00 am | **Vendor Sponsored Session**  
* Walgreens:  
Pharmacy Guidelines: Overview of Medicare B and how it impacts YOU  
Chad Conley, Third Party Manager, Specialty Pharmacy – Walgreens, Deerfield, IL |
| 11:00 am-12:00 pm | **Connect & Learn**  
* It Really is a Small World After All: Connect and Learn  
  ♦ BMT  ♦ Heart  ♦ Kidney  ♦ Liver  ♦ Lung/Thoracic  ♦ Multi-visceral  ♦ Pediatric  ♦ KPD  
  o Communicating and collaborating  
  o Learning together  
  o Round table session  
  **Moderators:**  
  Lisa McDermott, Transplant Operations Analyst,  
  Methodist University Hospital, Memphis, TN  
  Lisa Donovan, Transplant Financial Coordinator,  
  SUNY Upstate University Hospital, Syracuse, NY |
**GENERAL SESSIONS**

12:00 pm - 1:00 pm  
**LUNCH** – table signs to sit with your transplant specialty

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| 1:00 pm - 2:00 pm | **Transplant – A Lifetime Of Costs**  
**Tomorrowland? Thinking about “tomorrow” now – coping with a lifetime of transplant costs...**  
*Rick Lofgren, CFRE, President & CEO, Children’s Organ Transplant Association-COTA  
David Bakelman, CEO, HelpHOPELive  
Michelle Gilchrist, President/CEO, National Foundation for Transplants (NFT)* |
| 2:00 pm - 2:15 pm | **Vendor Sponsored Session** |
| 2:15 pm - 3:30 pm | **Medicare/Medicaid**  
**Medicare, Medicaid, CHIP:**  
- Policies & Program Essentials  
- Developments & policy changes to watch for – & where to find them  
*Hugo Huapaya, Health Insurance Specialist  
Centers for Medicare & Medicaid Services, Miami, FL* |
| 3:30 pm - 3:45 pm | **BREAK with EXHIBITORS**  
~~ TFCA attendee drawing during break – must be present to win ~~ |
| 3:45 pm - 5:00 pm | **Health Insurance Marketplace**  
**Health Insurance Marketplace – Now and for the Future**  
*Hugo Huapaya, Health Insurance Specialist  
Centers for Medicare & Medicaid Services, Miami, FL* |

~~ TFCA Welcome!~~  
*Reception 5:30 pm to 6:30 pm*
Day 2: Tuesday, September 13th

7:15 am-4:45 pm  REGISTRATION OPEN

7:15 am-2:30 pm  EXHIBIT AREA OPEN

7:15 am-9:00 am**  BREAKFAST
** Note** TFCA Business Meeting starts at 8:00 a.m. for all TFCA Members

8:00 am-9:30 am  TFCA Annual Business Meeting
16th Annual TFCA (Transplant Financial Coordinators Association) 
Business Meeting  [Session Attendance Limited to TFCA MEMBERS]
The TFCA Business Meeting is for active TFCA members only. In this meeting the TFCA governing body is charged with disseminating association business information: Officer Reports, Financial Reports, and Committee Reports: Certification, Fundraising, Elections, Planning, and Resource Guide. Open discussion will follow officer reports and committee updates for members to ask questions and seek clarification on subjects and topics pertinent to our organization.

9:30 am-9:45 am  BREAK with EXHIBITORS

CONCURRENT BREAKOUT SESSIONS I

9:45 am-10:45 am  3 topics – choose one to attend

TFC Basics  It’s not a fantasy – I really am a TFC …. Now what?
Solid Organ & BMT
Michelle Dodson, Transplant Financial Coordinator, Cell Transplantation, 
Allegheny Health Network, Pittsburgh, PA
Daryl Battin, MSW, LICSW, Transplant Financial Coordinator & Social Worker, 
Lahey Hospital & Medical Center, Burlington, MA

Waitlist Management  A Magic Carpet ride to Effective Wait List Management
Andrea Tietjen, CPA, MBA, Director, Transplant Finances and Data, 
Saint Barnabas Medical Center, Livingston, NJ

VADs Reimbursement  And the Beat Goes On…..Authorizations & Reimbursement for VADs
Lori Almand, BA, North American Director Market Access, Government Policy &
Economic Outcomes Health Policy, HeartWare, Inc. Framingham, MA
Lori Anderson RN, MS, Nurse Manager, MCS Program, 
Tampa General Hospital, Tampa, FL

10:45 am-11:00 am  --- Transition to Breakout Sessions ---

CONCURRENT BREAKOUT SESSIONS II

11:00 am-12:00 pm  3 topics – choose one to attend

Medicare Basics  The Bare Necessities of Medicare
Solid Organ & BMT
Ruth Wilhelm, BC, FC, Transplant Financial Manager,
The Virginia Transplant Center, Henrico Doctors’ Hospital, Henrico, VA
Lisa McDermott, Transplant Operations Analyst-Solid Organ &
Stem Cell Transplant Programs, Methodist University Hospital, Memphis, TN

Teamwork!  Celebrate the Magic of Being a Team—Together Everyone Achieves More
Shanda Ross, RN, MSN, Transplant Manager,
Nebraska Medical Center, Omaha, NE

12:00 pm-1:00 pm  LUNCH

2:00 pm-3:30 pm  TFCA Business Meeting
3:30 pm-5:00 pm  TFCA Business Meeting

5:00 pm-7:00 pm  TFCA Mixer
Live Donor Financial Resources
National Living Donor Assistance Center (NLDAC) – Program Updates & Usage
Rebecca Hays, MSW, APSW, Independent Living Donor Advocate (ILDA),
University of Wisconsin Hospitals and Clinics, Madison, WI
Holly Warren, RN, BA, NLDAC Program Coordinator/ASTS Program Director,
Arlington, VA

12:00 pm-1:00 pm LUNCH

GENERAL SESSION
1:00pm-2:00 pm UNOS/OPTN
Finding your way in Adventureland -- Navigate the OPTN/UNOS information maze, learn about current initiatives and get involved!
Stuart Sweet, MD, PhD, OPTN/UNOS President,
Medical Director, St. Louis Children’s Hospital Pediatric Lung Transplant Program,
W. McKim Marriott Professor of Pediatrics, St. Louis, MO

2:00pm - 2:15 pm Vendor Sponsored Session

2:15 pm-2:30 pm BREAK with EXHIBITORS
~~ Exhibitor Bingo Drawing at 2:25 p.m. – Must be present to win ~~

CONCURRENT BREAKOUT SESSIONS III
2:30 pm-3:30 pm 3 topics – choose one to attend

TFC as Team Member
Lessons from a heart transplant program
Integrating the Jungle into a Book: The Incorporation of a Financial Coordinator into a Transplant Program
Lori Anderson RN, MS Nurse Manager, MCS Program,
Tampa General Hospital, Tampa, FL

Kidney Paired Exchanges
Kidney Paired Exchanges: To Infinity and Beyond
Andrea Tietjen, CPA, MBA, Director, Transplant Finances and Data,
Saint Barnabas Medical Center, Livingston, NJ

Pediatric
Can feel as if planning for a trip to the moon . . . . . . .
Coping with the care needs of our sick child and the financial needs of our family
Rick Lofgren, CFRE, President & CEO,
COTA Children’s Organ Transplant Association, Bloomington, IN

3:30 pm-3:45 pm ~~ Transition to Breakout Sessions ~~

CONCURRENT BREAKOUT SESSIONS IV
3:45 pm-4:45 pm 3 topics - choose one to attend (topic 3 listed on next page)

Contracting & Bundled Pricing
Challenges in Bundled Pricing for Transplants; Are we ready?
Martin J D’Cruz, FHFMA, MBA, Managed Care Executive,
Ascension Health, Indianapolis, IN

Challenges of Live Donor Billing
Challenges of Live Donor Billing: Pre and Post-Transplant
Laura J. Aguiar, BS, Principal & Managing Partner,
Transplant Solutions, LLC, Glendale, AZ

BMT - NMDP
What’s New with the National Marrow Donor Program?
Stephanie Farnia, MPH, Director, Payer Policy,
National Marrow Donor Program/Be the Match, Minneapolis, MN
Day 3: Wednesday, September 14th

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**CONCURRENT BREAKOUT SESSIONS V**

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<td>8:30 am-9:30 am</td>
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| Pharmacy      | **The Many Adventures of Prescription Drug Benefits** *(session repeated at 10:00)*  
Kristin Fox-Smith, MPA, Vice President, Hospital and Health System Services, Visante, Inc, Salt Lake City, UT |
| Medicare Cost Report Basics | **Take the Main Street: Medicare Cost Report Basics**  
Robert Howey, CPA, Revenue Cycle Manager, Mayo Clinic, Jacksonville, FL |
| BMT 101       | **Hop on the TFC Monorail in the HCT world!**  
Rajwant Dhami, Bone Marrow Transplant Financial Coordinator, Sutter Medical Center, Sacramento, CA |
| 9:30 am-10:00 am  | **BREAK** – use this time for check out; bring luggage to sessions |

**CONCURRENT BREAKOUT SESSIONS VI**

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| Pharmacy      | **The Many Adventures of Prescription Drug Benefits** *(repeat of 8:30 session)*  
Kristin Fox-Smith, MPA, Vice President, Hospital and Health System Services, Visante, Inc., Salt Lake City, UT |
| Advanced Topics For Medicare Cost Report | **Advanced Topics in Medicare Cost Reporting**  
Robert Howey, CPA, Revenue Cycle Manager, Mayo Clinic, Jacksonville, FL |
| BMT – Clinical Trials | **Clinical Trials – The Carousel of Progress**  
Angela Simmons, Vice President, Revenue and Reimbursement, Vanderbilt University Medical Center, Nashville, TN |
| 11:00 am-11:15 am  | **Transition to General Session**          |

**GENERAL SESSION**

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| 11:15 am-12:15 pm  | **Avoiding the Tower of Terror: The Financial & Regulatory Future of Transplant**  
Jennifer Milton, BSN, CCTC, MBA, Executive Director, Clinical Assistant Professor, University of Texas Transplant Center, San Antonio, TX |
| 12:15 pm-12:30 pm  | **2016 TFCA Workshop Wrap-Up & Evaluations**  
Debbie Mast, TFCA President, Financial/Data Manager, Solid Organ Transplant/MCS Program, Stanford Health Care, Palo Alto, CA  
Lisa McDermott, Transplant Operations Analyst, Methodist University Hospital, Memphis, TN; TFCA Trustee, TFCA Workshop Planning Committee Co-Chair  
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